

**SPECIALIST DIPLOMA IN BUSINESS MANAGEMENT**

**AWARDED BY GLOBAL SCHOOL OF TECHNOLOGY AND  
 MANAGEMENT**

**ASSESSMENT METHOD**

No	Module Name	Exam	Coursework
1	Marketing for the Services Industry	30%	70%
2	Organisational Behaviour and Analysis	30%	70%
3	Service Delivery and Customer Satisfaction	NA	100%
4	Financial Accounting in the Service Industry	30%	70%
5	Business Environment	30%	70%
6	Fundamental Business and Business Decision Making	30%	70%

**Version 1.0, Effective Date: 20 July 2020.**